

# INFOBulletin

WaterlooWellington  
D I A B E T E S

To: Referral Sources

Published By: Waterloo Wellington Diabetes Central Intake

Date Issued: Nov. 14, 2013

**Re: Update on Central Intake**

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The Central Intake process for Diabetes Education referrals in the Waterloo Wellington region has been very successful to date. With the goal of improving access to diabetes care—early intervention and prevention, we have now added **Nephrologist/HTN Clinic consult** as an option for you to select on the diabetes referral form. This change will take effect November 14<sup>th</sup>, in honour of World Diabetes Day. Other changes to the referral form include the addition of pre-pregnancy counselling and postpartum counselling.

The process will be:

- Check the box requesting Nephrologist/HTN Clinic consult
- Please provide your billing number in the space provided
- If you indicate a preferred Nephrologist/HTN Clinic, the referral will be directed accordingly **Or** the referral will be sent to a Nephrologist/HTN clinic in an equitable rotation, focusing on the needs and the region closest to the patient address
- The referral will also be sent to the appropriate Diabetes Education Program and to any other Specialist for consult (Endocrinologist and/or Ophthalmologist), as indicated on the referral
- A triage report will be sent to you indicating which Diabetes Education Program and Specialist(s) that the patient has been referred to
- Once the patient is booked for an appointment at the Diabetes Education Program, you will continue to receive notification by fax of the booked appointment details

Please see the attached new referral form. You can discard your old referral forms and start using the new form today. If you require an electronic copy for your EMR, please contact us with that request. The new form will also be available on our website at [www.waterloowellingtondiabetes.ca](http://www.waterloowellingtondiabetes.ca).

If you have any questions or comments, please contact Kelly McCammon RN CDE, Patient Navigator for Central Intake, at 519-653-1470 ext. 283 or [kellym@langs.org](mailto:kellym@langs.org).

Thank you for your continued support to improve diabetes care for people of Waterloo Wellington region.

Sincerely,

Waterloo Wellington Diabetes Central Intake